



## Student account FAQs

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### Invite students using student codes

#### How to print student codes

1. Find the class you want to print the student codes for on the ClassDojo start page. Click the green "Reports" button on that class tile.
  2. Click the "Student Logins" tab on the left side of the screen under "Connections".
  3. Click the big "Get invitations for your students!" button
  4. This will download a PDF with your students' student codes. Save it to your computer, print them out, and distribute :)
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### How students use student codes to sign up

#### If the student does NOT already have a ClassDojo student account:

1. Visit [www.classdojo.com/student](http://www.classdojo.com/student)
2. Click the yellow "Sign up" button under "Don't have an account yet?"
3. Create a username and password. All done :)
4. The username shows up on the "Student Logins" tab on your reports page, where you can also reset their password if needed!

#### If the student already has a ClassDojo student account:

1. Visit [www.classdojo.com/student](http://www.classdojo.com/student)
  2. Enter existing username and password under "Log in" on the right
  3. Once inside the site, click the "Student codes" link in the top of the screen.
  4. Enter your student code in the box and submit it!
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### What can students do?

#### Students can...

- Check their progress for the week
- Build their own avatar to show up in class!

#### Students cannot...

- See the point totals of other students
- See your comments to parents
- Communicate with other students

## Other FAQs:

### What if my student is in more than one class?

- Great! Students will be able to add all of their student codes into the same account and track their progress across multiple classes on one account! It's simple to do.

### How will this affect my ClassDojo?

- Nothing really changes! The only difference is that students can customize their avatars, and these will show up in ClassDojo. Each student will also be able to see their own behavior reports, so they can track their progress.

### What about privacy?

- We take privacy very seriously: we never share any of your student's personal information. Students can only customize their avatars and see their own behavior reports, and the only contact information we collect is a parent's email address for forgotten passwords.

### How do I look up my student's username?

- It's simple :) just click on the green "Reports" button from the start page, then click the tab labeled "Student Accounts" under "Connections." Once a student signs up, you'll see a list of your students and their usernames!

### My student cannot login to their account. What should I do?

No worries, this is a quick fix!

- First, let's make sure they are using the right username - it's list under the "Student Accounts" tab under "Connections" on the "Reports" page.
- If students have added their parents' email address they can reset their own password. If not, you'll be able to generate a temporary password for them!

### How are student accounts different than parent accounts?:

- Parent accounts and student accounts look and feel very different, since each is tailored for their particular audience. For the full ClassDojo experience, make sure both students and parents are signed up!

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## Questions?

We're here to help! Email us at [hello@classdojo.com](mailto:hello@classdojo.com) :)